

Dear BrainVision Analyzer user,

As countries around the world respond to the COVID-19 situation, many universities and research institutions like yours are being temporarily closed and researchers are being asked to work remotely. At Brain Products, we understand how stressful this can be and we want to support scientists in continuing their research activities at this time.

If you are unable to run participants and do EEG recordings in the lab, now might be the perfect time to analyze your EEG data or explore some new analysis techniques that you have always wanted to try.

If you have an existing stand-alone BrainVision Analyzer 2 license, (**dongle Uxxxxx**) please consider taking your dongle home to continue working, if possible.

To benefit from one of the opportunities below, please contact [sales@brainproducts.com](mailto:sales@brainproducts.com) or your [local distributor](#).

1. For current BrainVision Analyzer 2 Network license users: We recommend coordinating with your IT department to establish remote access to the network dongle via a VPN connection. This allows for the use of licenses in the same flexible way as from within the network. Our [Scientific Support team](#) is here to help further. If you are unable to connect remotely, please contact us so we can arrange to send you an Application Suite Trial Package<sup>1</sup>. Please **include the network license dongle number (Nxxxxx) and shipping address** in your email.
2. If you have an existing URA dongle in your possession, delivered as an Application Suite Trial Package with some orders (e.g., actiCHamp), then we are happy to offer a free two-month extension to you. Be sure to **include the number of your Application Suite Trial Package dongle (URAxxxxx)** to be extended.

## How can I find my dongle number?

The dongles can be identified by their labeling.

“URA“

**Application Suite Trial Package**

*(60 day trial version of all software products, including BrainVision Analyzer 2; starts with first use)*

“U“

*Analyzer 2*

“N“

*Analyzer 2 Network*

“VURA“

*Recorder & Analyzer 2 for V-Amp*

“VA“

*Analyzer 2 for V-Amp*

“UC“

*CapTrak*



We offer these extensions and our support based on the best of our abilities. Given the uncertainty of the circumstances and closures, we may also be adversely affected. Thus, we will provide this offer as long as we are capable of doing so. We also kindly ask that, given the limited quantity of dongles, only users with no other option for data analysis during this time make use of this offer.

We hope all of you stay safe and healthy!

Best regards,  
The Brain Products Team

<sup>1</sup>Limited quantities are available. Only one request per lab will be considered at this time.

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